



APR 09

**CONTENTS**

- In the News**
- Supply Chain Initiatives**
- Project Updates**
- Trade and Business**
- Quick Links**

**FACTS and STATS**

Port Metro Vancouver has handled:

- 494,341 TEU to March 31
- 3,611,694 metric tonnes of coal to February 28

Visit our website for detailed statistics on all sectors.

**IN THE NEWS**

**Funding announced for North Shore infrastructure improvements:** The [Honourable Stockwell Day](#), Federal Minister of International Trade and Minister for the Asia-Pacific Gateway, [British Columbia Premier Gordon Campbell](#) and Robin Silvester, President and Chief Executive Officer of Port Metro Vancouver joined other key stakeholders in Vancouver on March 27 to announce more than \$225 million in funding for infrastructure improvements along the North Shore of Burrard Inlet, as part of the [Asia-Pacific Gateway and Corridor Initiative](#). The North Shore Trade Area will result in significant community and environmental benefits and enhance economic development throughout the region. Port Metro Vancouver will contribute \$49.2 million on its behalf and on behalf of some terminal operators. [Read our news item](#) for more details, or link to [Transport Canada’s announcement](#).

**Port standardizes container truck appointment times effective April 6:** Port Metro Vancouver and its container terminal operators [DP World \(Centerm\)](#), [Fraser Surrey Docks](#) and [TSI Terminal Systems Inc.](#) (Deltaport and Vanterm) are working in cooperation to standardize the container truck appointment system across the entire Port. Effective April 6, container truck appointment windows will be 2 hours, beginning 30 minutes prior to the appointment hour and ending 30 minutes following the appointment hour. To support this change, appointments must be cancelled more than 2 hours prior to the appointment hour. For instance, a 9am appointment must be cancelled by 7am. Port Metro Vancouver will continue to work together with its container terminal operators to improve the appointment system for the benefit of customers and users. For questions or clarifications, please contact your terminal operator.

**Port awarded Sustainability Star:** The Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC) recently awarded Port Metro Vancouver a Sustainability Star for contributing to the BC Hydrogen Highway initiative. By showcasing the development of hydrogen and fuel cell technology, the Port joins other collaborators, including the Government of Canada, Province of BC, City of West Vancouver, and BC Hydro, in realizing a clean energy future for transportation and logistics. [Visit our website](#) to learn more about the Port’s role in the 2010 Winter Games.

**SUPPLY CHAIN INITIATIVES**

**Port offers supply chain visibility online:** Port Metro Vancouver’s [Supply Chain Strategy](#) is a multi-year, Port stakeholder-supported series of initiatives developed to achieve sustainable growth in all cargo sectors by coordinating development of the most reliable and consistent supply chain in North America. The Supply Chain Dashboard is an on-line tool developed to improve supply chain visibility to stakeholders. The Dashboard contains shipping, terminal, labour, rail, and port productivity measures and allows the Port to set performance standards, identify capacity limitations and opportunities for improvement. To access the metrics, click on the





APR 09

[Supply Chain Dashboard](#) link if you have a password, or choose the [Pacific Gateway Portal](#) link to sign-up for one. Once you have entered your password, scroll to the bottom of the page and choose "Supply Chain" from the left hand column of subscriber services.

**Import Rail Dwell Time metric (age method):** On the [Supply Chain Dashboard](#), the Import Rail Dwell Time metric captures daily import rail container on-dock inventory information provided by container terminals within the Gateway to produce an average age of these containers. Dwell time is calculated by taking the elapsed time from the completion of vessel discharge to the day of reporting for all containers on-dock and available for loading to rail. The metric is designed to show how effectively import rail containers are being moved through the terminals for loading to rail on a given day and over a 30-day period. Data from this metric confirms the average length of time in days that containers reside at the terminals prior to being loaded to rail. Please send your [comments and suggestions](#) on this metric or other Dashboard metrics to [enewsletter@portmetrovancover.com](mailto:enewsletter@portmetrovancover.com).

## PROJECT UPDATES

**Deltaport Third Berth (DP3) update:** The terminal expansion is expected to be operational in autumn 2009 and will increase capacity at the Deltaport container terminal by up to 600,000 TEU by adding a third berth and 20 hectares of container storage facilities to the existing two-berth container terminal. All caisson berth structures and sheet pile walls are in place and the areas behind them have been filled and densified. Cast-in-place concrete cope walls and crane beams are substantially complete and crane rail fastening systems are being installed. Approximately 75% of the underground services have been installed and the substation upgrade is still in progress, to provide power to the three new 85 LT Quad Cranes that will be delivered later this year. Stay up-to-date with the [Port's latest projects](#).

**Canada Place shore power project status:** The Canada Place cruise ship shore power installation represents a \$9 million cooperative initiative among Transport Canada, Western Economic Diversification Canada, the BC Ministry of Transportation and Infrastructure, Port Metro Vancouver, Holland America Line, Princess Cruises and BC Hydro. Shore power is a highly effective way to reduce marine diesel air emissions by enabling ships to shut down their engines and connect to BC Hydro's electrical grid in order to provide necessary power while docked. Western Pacific Enterprises, a local electrical contractor, is leading the construction and installation work for the Canada Place shore power project. Work continued throughout March on the entrance service switchgear as well as the west and east berth substations. Ship commissioning is expected to take place by the end of May.

## TRADE AND BUSINESS

**Customer Service Profile Jin Randhawa:** Port Metro Vancouver is pleased to introduce **Jin Randhawa, Manager, Port Operations Programs**. Jin is responsible for implementing the Truck Licensing System (TLS) and program development, 2010 marine security planning, and other operations and security initiatives. Jin focuses on adding customer benefit to operational functions. For instance, by linking the Port's stringent container trucking environmental standards to the mandatory TLS, Jin works to ensure stable, modern and reliable container truck services for port customers. Jin has been with the Port for four years, having come from the [Canada Border Services Agency](#) through Interchange Canada, and she brings more than 11 years of experience in law enforcement, security and marine security. Jin has also served on assignment at the National Risk Assessment Centre (NRAC) in Ottawa. Jin earned a Bachelor of General Studies degree in Business and Liberal Arts at Simon Fraser University. Please click on the links to [contact Jin](#) or learn more about the Port's [trucking programs](#) or [security initiatives](#).





APR 09

**WWL-Annacis registers volume increases in first quarter:** Wallenius Wilhelmsen Logistics (WWL) auto terminal on Annacis Island has registered a five per cent increase in volume year-to-date, with total import marine receipts of more than 44,000 vehicles in the first quarter 2009. WWL-Annacis serves a diverse, import-brand customer base and some customers have enjoyed strong sales with increases over Q1 2008 ranging from +5% to more than +25%. As market share for some import brands continues to grow, the service that WWL-Annacis provides — receiving, processing and shipping these units — contributes to their customers' robust sales velocity. For more information on WWL Vehicle Services Canada, Ltd., a Wallenius Wilhelmsen Logistics Company, please visit [WWL's website](#).

**Focus on Business: Neptune demonstrates commitment to the environment with N-ViroMotive**

In February, Neptune Bulk Terminals took delivery of an Ultra Low-Emission Technology locomotive and traction unit to move rail cars on their loop tracks. Neptune's President, Jim Belsheim, is excited about the technology. "We'll be able to move longer blocks of rail cars and reduce our environmental footprint at the same time," said Belsheim. "Bulk export volumes are growing and are fundamental to the Canadian economy. Rail is one of the most efficient and sustainable methods of moving bulk commodities." The new locomotive uses 25% less fuel, and produces lower engine noise and fewer emissions. "This leading edge technology further improves operational and environmental performance. That is good for us, good for the port, and good for our surrounding communities," said Belsheim. Neptune plans to fully deploy the unit in their potash and other rail car operations by April 30. Learn more about National Railway Equipment Co.'s [N-ViroMotive](#).



**Port acquires strategic Canfor property:** Port Metro Vancouver's acquisition of the 56-acre Canfor property in New Westminster completed on February 13. To support the Port's long-term planning objectives, Port Metro Vancouver is looking for a short-term leasing opportunity for up to 5 years for the site. Please email [Real Estate](#) for more information. Visit our website to read about Port Metro Vancouver's [approach to projects and planning](#), or to read the Port's comprehensive [Land Use Plan](#).

**Modalink vision realized:** The Western Canada Express expansion, located at Portside Road in Richmond, completes the seven-year development of an 80-acre building project in Richmond that puts importers and exporters in the same location. With access to road, rail and barge connections, the Modalink site eliminates the need to truck empty containers among Port Metro Vancouver container terminals, removes unnecessary truck traffic from Lower Mainland roads, and contributes to Port Metro Vancouver's goal to provide a full-service Gateway. Tenants on the site include [Coast 2000 Terminals](#), [Simard](#), [Western Canada Express](#) and [Westran Intermodal Ltd.](#)

**2009 Cruise Season Update:** Vancouver continues to offer more cruise line brands and more ships and departure dates to choose from in 2009 as Port Metro Vancouver looks forward to another great season. The season kicks off on April 24 with a maiden call by the *Balmoral*, owned by the Norwegian company Fred Olsen Cruise Lines. Passengers will embark in Vancouver for a 35-night world cruise. This season, the Port introduces shore power at its Canada Place cruise terminal. This innovative technology will be the first use of its kind in Canada and the third in the world. Canada Place will welcome more than 60 calls of shore power-enabled ships in 2009. Further improvements are planned this season to increase efficiencies and enhance the passenger experience, including rapid transit to Vancouver Airport and improved ground transportation services. View the [2009 Cruise Schedule](#). Looking ahead to the 2010 cruise season, cruise lines have repositioned vessels resulting in a decline of up to 25% of overall Alaska cruises through Port Metro Vancouver in response to the current economic climate and business conditions in Alaska. This impact is not a reflection of the quality or value of the Vancouver cruise experience. Port Metro Vancouver and its industry partners continue to enhance Vancouver's competitive position as a home port to the Alaska cruise industry and as market conditions improve.



APR 09

**This Week At Canada's Largest Port:**

At 367 meters long, the *Gerd Maersk* is the longest and one of the largest container vessels to call on Port Metro Vancouver, with a carrying capacity of around 8,300 TEU's, according to the [Maersk website](#). The *Gerd Maersk* called on Centerm container terminal in Burrard Inlet and was featured in the March 23 edition of [Canadian Sailings](#).



**Access to Canada Place during Vancouver Convention Centre renovation:** Construction on the Vancouver Convention Centre East has begun and will continue until October. The main building lobby and inside concourse is now closed, and the outside west concourse closure will follow in May. During the next seven months, please access Port Metro Vancouver's Vancouver office at Canada Place by taking the outdoor east walkway or through Canada Place parking levels P1 and P2. If you have further questions, please contact the Port's Vancouver office reception at 604-665-9000. Visit the [Vancouver Convention Centre Expansion Project website](#) to learn more about the Convention Centre renovation or to read construction and traffic advisories.

**Save the date!** Please mark your calendar for the 10<sup>th</sup> Anniversary Port Gala benefiting Mission Possible, Harvest Project and Grandview Elementary School that will be held on Monday, June 22 at the historic Ballantyne cruise terminal. The evening will include dinner paired with BC wines, entertainment, and live and silent auctions. Thank you for helping to raise more than \$496,500 to date through this event. Please watch for your invitation in the mail, or contact [Nancy Radloff](#) for more details.

**Maiden Voyages and First Visits:** Port Metro Vancouver welcomed several vessels arriving on their Maiden Voyage in 2009: *Chembulk Jakarta*, *Cielo Di Livorno*, *Epson Trader 1*, *Florence Lily*, *Green Island*, *Morning Orchid*, *Songa Falcon*, *Triton Gannet*, and *UBC Laguna*. The following vessels are scheduled to make their First Visit to Port Metro Vancouver: *Balmoral*, *Crystal Serenity*, *Oceania*, *OOCL Dubai*, *OOCL Long Beach*, and *OOCL Ningbo*. We wish the Captains and crews of all vessels that call our Port safe travels and look forward to welcoming them back soon. Visit Port Metro Vancouver's interactive map to [view current vessels in port](#).

**QUICK LINKS:**

- View the [Container Services Berth Window Schedule](#), last updated March 16.
- View the [2009 Cruise Schedule](#).
- Access the Rail Service Review terms of reference on the [Transport Canada website](#).
- Email [Customer Service](#) for Trade or Business Development inquiries, or visit the [Opportunities](#) section of our website for answers to frequently asked questions.

*About this Newsletter: Port Metro Vancouver distributes a regular newsletter to commercial users to provide updates, inform port users and promote accountability. To make suggestions or offer feedback, please email us at [enewsletter@portmetrovancover.com](mailto:enewsletter@portmetrovancover.com). This issue was distributed the week of April 20, 2009.*