



APR 2011



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FACTS and STATS

Port Metro Vancouver has handled:

- 976,252 tonnes of lumber to March 2011 (up 35%).
- Container traffic is up 10% YTD March 2011, for a total of 576,711 TEUs.

Visit our website for detailed statistics on all sectors.

IN THE NEWS

**2011 cruise season registers strong rebound:** Sunday, April 17 marked the start of Vancouver’s 2011 cruise season, with the arrival of the *Crystal Symphony* to Canada Place. Port Metro Vancouver anticipates a busy **2011 cruise season** with 200 calls and more than 650,000 passengers expected to arrive and depart from the Port’s two cruise terminals, Canada Place and Ballantyne. Each sailing contributes \$2 million in economic impact to local economies. [Read more](#)



Crystal Cruises’ *Crystal Symphony* launched the 2011 cruise season at Canada Place. Photo: Aaron Saunders



**Cruise lines receive Blue Circle Awards:** On April 19, Port Metro Vancouver presented four cruise lines with the 2010 **Blue Circle Award**. This award is reserved for the highest emissions reductions achieved under our **EcoAction Program**, a user-friendly financial incentive for cruise and shipping lines to reduce emissions of their ocean-going vessels. This year, the Port honours 11 award recipients, including **Holland America Line, Princess Cruises, Regent Seven Seas Cruises** and **Silversea Cruises**.

Carmen Ortega, Manager Cruise (centre), awards the Port’s Blue Circle Award to Princess Cruises’ Alan L. Wilson and Holland America Line’s Cees Deelstra.

**Proposed Low Level Road Improvement Project:** Port Metro Vancouver is continuing to meet with and talk to interested members of the community and residents as part of the consultation on the proposed **Low Level Road Improvement Project**. The project is designed to address long-standing community safety and traffic congestion challenges in this area of the North Shore, while also enhancing rail and port operations. As part of the **ongoing consultation**, a Community Open House will be held on May 4, and a Town Hall meeting is scheduled for May 25.

**Minister Lekstrom tours new Seaspan tug:** On April 7, Minister of Transportation and Infrastructure **Blair Lekstrom** toured the new **Seaspan Raven** tug with Seaspan Marine Corporation’s CEO Jonathan Whitworth. The *Raven* is the first of four new tugs Seaspan built for use in the Vancouver Harbour. The group experienced the *Raven*’s state-of-the-art features including 360 degree spins and fire-fighting capabilities. The four new tugs will play a key role supporting the growing trade of Canada’s Pacific Gateway. [Watch a 1-minute video clip](#) of the *Raven* including an interview with Minister Lekstrom and Seaspan CEO Whitworth.





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**Alberta Premier Ed Stelmach  
tours Port:**

On April 21, PMV welcomed the Premier of Alberta, the **Hon. Ed Stelmach** and senior government officials from Alberta. Port Metro Vancouver Board Member **Bob Carwell** and CFO **Allan Baydala** hosted the eight person delegation on a tour of Burrard Inlet. Joining the delegation on the harbour tour were representatives from several port businesses with significant business in Alberta.



**Premier Ed Stelmach (left) and Ian Anderson, CEO, Kinder Morgan, tour Port Metro Vancouver.**

**SUPPLY CHAIN INITIATIVES**

**Grain sector supply chain performance metrics:** **Port Metro Vancouver** continues to work with grain industry representatives to measure grain sector supply chain performance through the Vancouver Gateway. A draft scorecard based on March 2011 activity was reviewed by the Gateway Supply Chain Performance Executive Committee in early April. This committee, formed through the collaboration agreements signed between PMV and **CN**, and PMV and **CP**, is made up of senior supply chain executives from all major terminals operating within the Gateway, CP, CN and the Port. One of the Committee's primary roles is to oversee the industry working groups tasked with developing supply chain metrics for the grain, dry bulk and intermodal sectors. Feedback from the initial review with the Committee will be factored into the scorecard summarizing April's performance.

**We invite your comments, concerns and suggestions** on how to improve the logistics planning process. Look for regular updates on Supply Chain Initiatives in upcoming Port eNewsletters.

**PROJECT UPDATES**

**Infrastructure Stimulus Fund project completions:** March 31, 2011 was the deadline for completion of **Infrastructure Stimulus Fund** projects. Port Metro Vancouver is pleased to announce that we have successfully completed 12 projects on budget and within the timeframe allocated.

- |   |  |
|---|--|
| Port of Metro Vancouver Operations Centre   | Fraser Richmond – North Access Road Services Extension |
| North Arm Marine Facilities Capital Improvements  | Lynn Creek Rail Bridge Addition                        |
| Salter Street Access Road   | South Shore Roadway Upgrade – McGill Overpass          |
| South Shore Water and Sewer Improvements  | North Shore – Lynnterm Seismic Upgrade                 |
| Annacis Island Parkway Pavement Renewal   | North Shore – Access Road to Vancouver Drydock         |
| Richmond Properties - No.8/Blundell Traffic Signal and Rail Crossing Improvements Project | Fraser Surrey Docks – Deck strengthening at berths 2-4 |



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**TRADE AND BUSINESS**

**A thank you to Canada’s Pacific Gateway:** Michael Fine, Director General, International Trade Strategy and Portfolio, recently thanked Canada’s Pacific Gateway stakeholders for their contributions over the past five years to the success of the [Asia Pacific Gateway and Corridor Initiative](#), as the Pacific Gateway International Marketing Group wound down its operations in April. DFAIT promoted the Canadian transportation network at international events, providing opportunities for the private sector to network and promote their respective organizations to more than 25,000 conference attendees. In addition, more than 40 firms visited during the business-to-business outreach program initiated or expanded their use of Canadian ports. Learn more about [Canada’s Gateways](#).

**Building partnerships in the supply chain:** Robin Silvester, CEO of Port Metro Vancouver, and Linden Pinay, Executive Director of the [Vancouver Aboriginal Skills & Employment Program Training Society](#) (VanASEP) co-hosted First Nations and Port industry representatives together with VanASEP Board Members for a Vancouver Canucks hockey game on March 16. Port Metro Vancouver is a strong supporter of VanASEP, particularly the [Supply Chain Training Program](#), which focuses on giving Aboriginal students the training and knowledge necessary for successful employment in logistics, materials handling and inventory control.



**Community investment helps North Vancouver:** [Neptune Bulk Terminals](#) is helping North Vancouver’s Edible Garden Project grow healthy food for the local community. The [Edible Garden Project](#) promotes sustainable urban agriculture by creating a network where locally grown food is produced and distributed to organizations that provide food to low-income families. At a recent ‘fence-raising’ at the Loutet Urban Farm, Neptune committed a second year of financial support. Helping to build community spirit and volunteerism is a key part of Neptune’s community investment strategy.

L-R: Don Rutherford, North Shore Neighbourhood House; Margaret Broughton, Vancouver Coastal Health; Coun. Bob Fearnley, City of North Vancouver; Mayor Darrell Mussatto, City of North Vancouver; Heather Johnstone, Edible Garden Project; Isabel Kunigk and Daniel Roehr, UBC Greenskins Lab; Jim Belsheim and Tony Nardi, Neptune Terminals; Mayor Richard Walton, District of North Vancouver. Photo: submitted by Neptune

**BCMEA/ILWU Canada (Longshore) Tentative Collective Agreement:** On April 21, the ILWU Canada (Longshore) Caucus ratified the tentative Collective Agreement reached with BCMEA on April 15. A ratification vote by the ILWU Longshore Membership will be held on April 28 and 29. Terms of the contract will be released once the tentative agreement is ratified by the parties. Bargaining with Longshore Foremen will resume once the Longshore table is successfully concluded. Port Metro Vancouver is not involved in these talks. Port Metro Vancouver’s reputation for reliability is critical to the prosperity of Canada’s Pacific Gateway. Every day of uncertainty impacts the Port, our customers and the many thousands of families whose livelihood depends on trade through our Port. Port Metro Vancouver handles \$200 million worth of cargo every day. Updates will be posted as they occur. Please visit the [BCMEA website](#) and the [ILWU Canada website](#) for more information.



**Customer Service Profile, Kristina Basto:** Port Metro Vancouver is pleased to introduce Kristina Basto, Project Management Assistant. Kristina joined the Port in 2008. Kristina facilitated the production of internal financial reports, was responsible for the design and production of the Port’s annual business planning documents and participated in the development of PMV’s Customer Service Standards, adopted last year. This month, Kristina joined the Project Management team and in her new role is responsible for providing integrated support and coordination of activities and initiatives for internal and external projects. To learn more about [projects](#) taking place at the Port, please [contact](#) Kristina.



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**Samson launches new tug:** [Samson Tug Boats Inc.](#) of Delta, BC is set to commence operations in the Fraser River, as they prepare to launch their 45-tonne bollard pull ASD tug *Shuswap*. The name is borrowed from one of the first ship docking tugs working the Fraser River in 1917. The modern *Shuswap* was designed and built in B.C. with input from local pilots and tug crew, and will be owned and operated by the only Canadian-owned ship berthing company operating sophisticated ASD tugs on the West Coast. "Samson will provide value to our customers by offering the most modern and environmentally preferable equipment, the best service and competitive pricing, with a commitment to keep our waterways safe and pristine for generations of Canadians to come," says Managing Director, Gordon Yahn. Learn more about [Samson Tugs](#).

**2011 Annual General Meeting:** Port Metro Vancouver's 2011 Annual General Meeting will take place at 3 p.m. on June 21, 2011 at the [Segal Graduate School of Business](#) at Simon Fraser University, Room 1300, 500 Granville Street, Vancouver.

**This month at Canada's largest port:** In recognition of the City of Vancouver's 125th birthday, two ocean-going canoes from the Squamish Nation crossed Burrard Inlet and delivered dignitaries to the [Vancouver 125](#) celebrations taking place at Jack Poole Plaza. Among the dignitaries were Chief Gibby Jacob (Squamish Nation), Chief Ernest Campbell (Musqueam Nation), Chief Justin George (Tsleil-Waututh Nation), Premier Christy Clark and Vancouver Mayor Gregor Robertson. The City of Vancouver was incorporated on April 6, 1886.



#### QUICK LINKS:

- View the [Container Services Berth Window Schedule](#), last updated February 9, 2011.
- Access the Port's [eNewsletter archive](#).
- Stay up-to-date with the [Port's latest projects](#).
- Email [Customer Service](#) for Trade or Business Development inquiries
- Visit the [Opportunities](#) section of our website for [career information](#) and answers to [frequently asked questions](#).

About this Newsletter: Port Metro Vancouver distributes a regular newsletter to commercial users to provide updates, inform port users and promote accountability. To make suggestions or offer feedback, please email us at [enewsletter@portmetrovancover.com](mailto:enewsletter@portmetrovancover.com) This issue was distributed on April 28, 2011.