



MAR 2011



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FACTS and STATS

Port Metro Vancouver has handled:

- 1,140,075 tonnes of potash and potassium-based fertilizers to February 2011 (up 87% YTD).
- Container traffic is up 14% YTD February 2011, for a total of 47,500 TEUs.

Visit our website for detailed statistics on all sectors.

IN THE NEWS

Rail Freight Service Review Panel delivers final report: The Hon. Rob Merrifield, Minister of State (Transport) released the Panel's **Final Report** on March 18. The Government of Canada also announced **its response** to the Rail Freight Service Review. Increased coordination and accountability are of critical importance to Port Metro Vancouver's ability to support growth and prosperity across the supply chain. Port Metro Vancouver supports the recommendations as outlined by the Rail Freight Service Review panel and is encouraged by the government's action on this important issue. The success of Canada's port system critically depends on all service providers in Canada's supply chain network. Visit Transport Canada's **Rail Freight Service Review website** for complete information.

Monitoring the situation in Japan: On March 11, Japan's northeast coast experienced a devastating earthquake and tsunami. Japan is Port Metro Vancouver's second largest trading economy overall, and also home to family, friends, colleagues and customers. We **continue to monitor** the situation to determine the effects on Port customers and users. Please visit **Foreign Affairs and International Trade Canada** and **Health Canada** for relevant information.

Meet two new BC government Ministers: Meet Hon. Blair Lekstrom, Minister of **Transportation and Infrastructure** and Hon. Pat Bell, Minister of **Jobs, Tourism and Innovation**. **Read more.**

2011 cruise season soon underway: April 17 marks the start of Vancouver's **2011 cruise season**, as the Port welcomes the Crystal Symphony to Canada Place. More than 200 sailings will depart from the Port's Ballantyne and Canada Place cruise terminals between April and October. Each sailing contributes \$2 million in economic impact to local economies. For more information on the 2011 cruise season, visit **our website**.





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Cruise ground transportation services contract awarded: TMS Gateway has been awarded the contract to provide ground transportation coordination and information services at Port Metro Vancouver cruise terminals for the 2011 and 2012 cruise seasons. TMS Gateway is a member of the Transportation Management Services Family of Companies, which includes a network of cruise-and tour-related companies providing a full range of services across North America. TMS currently provides port agency, ground handling, tour operations and passenger transfer services to various cruise lines in Vancouver. For more information, please contact [Paul Mitchell](#).

SUPPLY CHAIN INITIATIVES

Port forms Grain Sector Working Group: Port Metro Vancouver has formed a grain sector working group that includes senior operating personnel from all the major grain terminals operating within the Vancouver Gateway, along with [CP](#) and [CN](#). The working group has been tasked with implementing a process to measure grain sector supply chain performance. Once complete, data will be compiled monthly to measure the state of the end-to-end grain sector supply chain from loading at origin through to product transfer to a vessel for shipment overseas. Once a formal set of metrics is in place, data will also be used by the group to help identify potential opportunities for grain sector supply chain performance improvements.

We invite your comments, concerns and suggestions on how to improve the logistics planning process. Look for regular updates on Supply Chain Initiatives in upcoming Port eNewsletters.

PROJECT UPDATES

Lynn Creek Rail Bridge Complete:

Construction is now complete on the Lynn Creek Bridge in the District of North Vancouver. Together with the Brooksbank Avenue Underpass, the Lynn Creek Bridge is the first of several improvements to the [North Shore Trade Area](#), made possible through an unprecedented collaboration between government and industry funding partners. The bridge will facilitate improved railway access to and from Neptune Bulk Terminals and Lynnterm West Terminals, and will provide North Shore residents with a north-south trail connection along Harbourview Park in support of the District and City of North Vancouver's community objectives.

[More information...](#)



Lynn Creek Rail Bridge

Port's 24/7 Operations Centre up and running: The Port's new Operations Centre, located in Port Metro Vancouver offices, has been functional since March 1. Staffed 24/7 by the Port's Security and Operations employees, the Operations Centre is a centralized hub to manage port operation activities and respond to incidents or emergencies. The project was delivered on-time and under budget at \$1.8 million, with funding provided through the federal government's [Infrastructure Stimulus Fund](#) for the construction of the facility. The systems and other equipment were funded by Port Metro Vancouver.



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TRADE AND BUSINESS

Vancouver Gateway showcased at RILA: In February, Port Metro Vancouver participated in the [Retail Industry Leaders Association](#) (RILA) 2011 Logistics Conference, a leading event for retail executives in logistics, distribution and supply chain management. Peter Xotta, Port Metro Vancouver's Vice President, Planning & Development, joined Jodean Fitzpatrick, Associate VP, International Transportation, [Canadian Tire](#) and Mike Journeycake, Senior VP, Commercial, [Global Container Terminals](#) to showcase how collaboration among supply chain partners through technology has increased efficiency and improved the competitiveness and reliability of the Vancouver Gateway.

Customer Service Profile, Jack Peng: Port Metro Vancouver is pleased to introduce Jack Peng, Transportation Planner II, who joined the Port in 2009. Jack is a professional engineer (P.Eng) in BC and a Certified Supply Chain Professional (CSCP). Jack brings to the Port more than six years experience in transportation planning, traffic engineering and freight logistics in Ontario, California and Arizona. Jack is responsible for developing strategies and implementing transportation infrastructure to accommodate current and future Port needs. Jack is currently working on a truck management study, the [Highway 91/ Nelson Interchange](#) project, the South Shore Stewart Street Operations Assessment, and a review of the [Stewart Street Elevated Structure Project](#). In his spare time, Jack volunteers his transportation and logistics expertise, including an earthquake relief mission to Haiti in 2010 with the Buddhist Tzu Chi Compassion Relief Foundation. To learn more about the Port's transportation projects, please [contact](#) Jack.

Westshore announces upgrade: [Westshore Terminals](#) announced on March 15 that it will proceed with a \$43 million capital upgrade to its site with completion anticipated by the end of 2012. The upgrade will involve replacing the existing single dumper with a double dumper, together with related equipment improvements. Once complete, it is anticipated that the rated terminal throughput capacity will be approximately 33 million tonnes, up from current levels of 28-29 million tonnes. The project is subject to certain required permit approvals being received. [Read the complete release.](#)

Port nominated for environmental leadership award: Port Metro Vancouver has been nominated as a finalist in the category of "Best Green Service Provider – Seaport" in the 25th annual [Asian Freight & Supply Chain Awards](#) (the AFSCAs). The award winners will be announced on April 27 in Singapore.



Clark Drive access gates update: Effective March 23, the Clark Drive inbound access gate will reopen to passenger vehicles with a maximum height of 6 feet, 8 inches, and that carry at least one passenger with a valid Port Pass. [Read the Access Gates Update.](#)

NWCCA welcomes new President: Best wishes to John Hansen, outgoing president of the North West & Canada Cruise Association, and a warm welcome to incoming President, Greg Wirtz. Wirtz most recently served as Manager, Trade Development at Port Metro Vancouver. [Learn more about the NWCCA.](#)

Port earns two cruise awards: This month, Port Metro Vancouver was presented with two 2010 Dream World Cruise Destination Awards at [Cruise Shipping Miami](#), the industry's largest and most important annual meeting. "Best Turnaround Port Operations" recognizes the port with the best facilities and services, while "Best Turnaround Destination" recognizes the best combination of transportation links and transfers, hotels and tourism appeal.

2011 Annual General Meeting: The Port's 2011 AGM will take place on Tuesday, June 21. Watch our website and this newsletter for more information in the coming months.





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Labour update: Port Metro Vancouver is open for business. The Port's reputation for reliability is critical to the prosperity of Canada's Pacific Gateway. Each day of uncertainty costs Canadian jobs and undermines the billions of dollars that have been invested in the Pacific Gateway by taxpayers and businesses. Port Metro Vancouver handles \$200 million worth of cargo every day. Please visit the [BCMEA](#) website and the [ILWU Canada](#) website for up-to-date information on contract negotiations.

QUICK LINKS:

- View the [Container Services Berth Window Schedule](#), last updated February 9, 2011.
- Access the Port's [eNewsletter archive](#).
- Stay up-to-date with the [Port's latest projects](#).
- Email [Customer Service](#) for Trade or Business Development inquiries, or visit the [Opportunities](#) section of our website for answers to frequently asked questions.

About this Newsletter: Port Metro Vancouver distributes a regular newsletter to commercial users to provide updates, inform port users and promote accountability. To make suggestions or offer feedback, please email us at newsletter@portmetrovancover.com. This issue was distributed on March 31, 2011.