



PORT METRO
vancouver



**Deltaport Third Berth Project
Community Liaison Plan
Construction and First Year Operation Phase**

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1. Introduction

The purpose of this document is to provide an overview of the Community Liaison Plan for the Deltaport Third Berth Project during the Construction and First Year Operation Phase. This plan integrates the communications and consultation commitments and assurances identified in the *Environmental Assessment Report APPENDIX E*.

1.1. Project Overview

Port Metro Vancouver (PMV) is Canada's largest and busiest port, which operates year-round with world-class facilities. Whether it is containers, bulk, break-bulk or cruise ships, the port is a vital economic driver for British Columbia and all of Canada.

Transpacific container traffic is increasing due to the growth in global trade and containerization of a larger range of products. Industry projections indicate that container traffic at all major container ports on the west coast of North America will double over the next ten years, and triple over the next twenty years. The increased consumer demand for containerized cargo presents an opportunity for PMV to handle upwards of 5 million twenty-foot equivalent units (TEUs).

PMV is expanding the Deltaport Container Terminal at Roberts Bank in Delta, BC. The project includes the construction of an additional berth and 20 hectares (50 acres) of storage yard at the existing Deltaport container terminal. The third berth, known as the Deltaport Third Berth Project (the Project), will increase container capacity from 900,000 TEUs (twenty-foot equivalent units) to 1.3 million TEUs. It also includes dredging to deepen the existing ship channel and will create a tug moorage area adjacent to the terminal. Rail improvements are required on the causeway.

1.2. Regulatory Approval Process

The Project was reviewed in accordance with the *British Columbia Environmental Assessment Act* (BCEAA) and the federal *Canadian Environmental Assessment Act* (CEAA) and was subsequently approved by both the provincial and federal governments. The provincial Environmental Assessment Certificate was issued on September 28, 2006. The federal Minister of Environment announced her decision that the Project is not likely to cause significant adverse environmental effects on November 3, 2006.

1.3. Design and Construction Schedule

Design for dredging, fill and caisson work is complete and was tendered for construction in September 2006. A construction contract has been awarded and on-site construction is scheduled to begin in January 2007. Design for on-site marine habitat works has also been completed and construction is expected to begin in mid-2007. The project is expected to be complete by mid-2009.

1.4. Scope of Community Liaison Plan

The Deltaport Third Berth Project Community Liaison Plan is designed to be open and interactive. The timeframe for this program includes the construction phase and first year of terminal operations. Interested parties will have ample opportunity to review project information and provide meaningful input.

Activities will focus on communications and consultation with Delta stakeholders, including the Corporation of Delta, residents, special interest groups, First Nations and other stakeholders

Input obtained through the communications and consultation process will be considered advisory in nature, to be incorporated into the Project design and construction whenever it is reasonable to do so.

While it is recognized that questions may arise regarding other activities related to PMV, these will be considered beyond the scope of the Community Liaison Plan. Non-Project related inquiries and input will be addressed using appropriate PMV resources.

2. Program Goals and Objectives

2.1. Program Goals

The goals of the Community Liaison Plan are:

- To provide an open and interactive consultation process that considers local, regional and provincial interests;
- To foster community support for the Project;
- To strengthen ongoing relations with local community interests; and
- To integrate the commitments and assurances identified in the *Environmental Assessment Report APPENDIX E*.

2.2. Specific Objectives

The specific objectives of the Community Liaison Plan include the following:

- To raise public awareness and inform community stakeholders about the scope of the Project, construction activities, schedules, key milestones and general activities;
- To offer a consultation program that is flexible, and responsive to the changing needs of interested parties; and
- To identify community issues related to construction and first-year operation activities, and provide adequate notification to minimize project related impacts on the community.

3. Community Liaison Plan

PMV is committed to involving the Corporation of Delta, local community, First Nations and other stakeholders in ongoing, open and interactive public consultation. The Community Liaison Plan integrates the commitments and assurances identified in the *Environmental Assessment Report APPENDIX E*.

3.1. Communication Material

Communications material distributed during the construction and first year of terminal operations phase will focus on project milestones, progress reports, updates and advisory notices. A variety of communication methods will be implemented to ensure effective delivery to a variety of audiences. *Section 3.2, Communications Tactics, Delivery Methods and Timeframes* provides a detailed list of communications tools and timing.

3.2. Communications Tactics, Delivery Methods and Timeframes

Tactic	Delivery	Timeframe
Project newsletters (newsletters will provide project schedule details)	<ul style="list-style-type: none"> Canada post mail-drop to residents and businesses in Delta. Mail to individuals on project database. Post on project website. 	<ul style="list-style-type: none"> Minimum of two newsletters annually. Spring and Fall delivery unless there are significant project milestones at other times.
Media releases/media advisories	<ul style="list-style-type: none"> Media releases and advisories will be distributed to key media outlets as required. In Delta, local newspapers will be key media outlets for project information. 	<ul style="list-style-type: none"> As required.
Open houses/public information sessions	<ul style="list-style-type: none"> Open houses/public information sessions will be held in Delta to provide the public with an opportunity to ask questions of project team. It will also provide community members with opportunity to provide comments. 	<ul style="list-style-type: none"> Minimum of two events annually. Spring and fall events unless there are significant project milestones at other times.
Public event notification	<ul style="list-style-type: none"> Advertisements will be placed in local newspapers. Event flyers will be emailed to individuals on project databases. Post on project website. 	<ul style="list-style-type: none"> Ads placed at least seven days prior to event. Email notification to project advisory list Website notification posted at least seven days prior to event.

Tactic	Delivery	Timeframe
Info sheets and presentation material	<ul style="list-style-type: none"> Will be available at open houses, on the project website, and as requested. 	<ul style="list-style-type: none"> Ongoing as required.
Project resource files at community libraries	<ul style="list-style-type: none"> Project newsletters, information sheets and reports will be available at community libraries. 	<ul style="list-style-type: none"> Library resource files to be updated within two weeks of material distribution.
Project Advisories	<ul style="list-style-type: none"> Post on website and email to individuals on project database. 	<ul style="list-style-type: none"> As required.

3.3. General Consultation Activities

In addition to the tactics outlined in *Section 3.2, Communications Tactics, Delivery Methods and Timeframes*, PMV will continue to meet with interested stakeholders for one-on-one meetings, presentations and site visits, as requested. PMV will also continue to provide a presence in the community at events through PMV's well-established Community Relations Outreach Program.

3.4. Project Advisories

Public Advisories will be circulated by email and posted on PMV project website to notify individuals of project milestones and significant activities pertaining to construction and first year operation activities. Examples of these activities include potential noise, lighting and potential traffic disruptions.

3.5. Deltaport Third Berth Project Community Liaison Committee (DCLC)

PMV will establish the Deltaport Third Berth Project Community Liaison Committee (DCLC) in early 2007. The purpose of the Committee is to work with PMV during the construction phase and first year of operation of the third-berth at Deltaport to identify community concerns, develop potential solutions to address those concerns and assist in communicating information among the community, PMV and other port stakeholders.

Membership will consist of up to 18 individuals. Members will:

- Represent a variety of interests including municipal, residential, conservation, farming, business groups, Tsawwassen First Nation and PMV;
- Provide geographic representation from the whole community; and,
- Bring expertise and experience, both technical and social.

3.6. Contact/Feedback Mechanisms

PMV will continue to maintain contact and feedback mechanisms to provide community stakeholders access to project information and opportunities to provide feedback. These include the Project Information Line, container information email address and project website.

Contact and feedback mechanisms will be tracked to identify key issues, and ensure that project related impacts are minimized.

Project information line: 604-665-9337

Email address: container_expansion@portmetrovancover.com

Mailing address: Port Metro Vancouver
100 The Point, 999 Canada Place
Vancouver, BC V6C 3T4

Facsimile: 1-866-284-4271

Website:

http://www.portmetrovancover.com/projects/ongoing_projects/Deltaport_Third_Berth_Project.aspx

3.7. Monitoring Commitments

PMV will monitor and report on all commitments and assurances made as part of the *Environmental Assessment Report APPENDIX E. A Community Liaison Plan Report* will be submitted to the British Columbia Environmental Assessment Office annually, or as per regulatory requirements, and made available on the project website. This report will include a complaint tracking and response table.